

Survey to Gather Ideas to Improve Service To Our Patients & Their Families

We are making an effort to improve our service to you. We now have Movies, Music, Food & Drinks for emergencies, Newspaper and Games such as Crossword Puzzles/ Sudoku for our patients. We would like to learn more from you to help us improve our service to you. Please help fill this questionnaire and return to any staff member. Thank you

- How can we improve upon your ability to get in and out of our office (from Home, From Parking Lot, Inside the Building)
- How can we improve our registration process?
- What can we do to improve your experience in the Waiting Area #1 and #2?
- What can we do to change the blood draw & preparation process?
- What can we do to improve your experience in the Exam Room?
- What can we do to improve upon your experience in the Chemotherapy/Infusion Room?
- What can we do to improve your check out process?
- What can we do to improve upon your reminder calls?
- What can we do to improve coordination of your care with other providers?
- What can we do to improve upon scheduling of your tests?
- What can we do to improve upon your admission process at the Hospital?
- What can we do to improve your interaction with us at the Hospital if you are admitted to the Inpatient Unit?

Additional Comments: